Discounted Wightlink Ferry Tickets Booking Process for RSYC Members

- 1. Discounted tickets can be purchased in advance (up to 1 hour prior to sailing) via the RSYC website, or for a £4 administration fee they can also be purchased at a Wightlink Ticket Office or via the Wightlink Call Centre on 02392 855230.
- 2. Members can also purchase discounted tickets at the port less than 1 hour before sailing for an extra £10 charge for cars and no extra charge for passengers.
- 3. There is no Promotion Code or Discount Code to enter to obtain a discount you must quote your membership number when you purchase your ticket and show your corresponding membership card when you check-in at the port. For online purchasing, the Booking Link on the RSYC website will trigger the discount.
- 4. Please note that members aren't assured of reduced ticket prices as there are an allocated number of discounted tickets available on each sailing, so please book early - once the allocation has been used up the prices for that sailing will increase.
- 5. Member discounted prices* are as follows:
- Car & Driver Single £28.35
- Car & Driver Return £56.70
- Adult Single £6.20 Car Ferries (Yarmouth<>Lymington) Adult Return £12.40
 - (Fishbourne<>Portsmouth)
- Child Single £3.10
- Child Return £6.20
- £7.70 • Adult Single
- £15.40 • Adult Return
- Child Single £3.85
- £7.70 Child Return •

Catamaran (Ryde<>Portsmouth)

- *Please note that standard Wightlink prices may be cheaper depending on the current offers, so it's always best to check on Wightlink's public website before purchasing: www.wightlink.co.uk.
- 6. The process for members booking Wightlink ferry tickets online is similar to booking on Wightlink's public website, however members must access the website through the link below to receive member discounts: https://book.wightlink.co.uk/book/journey/traveldetails/?clear&aff=120745126 This link can be found on our website – click on 'Ferry Tickets' in the left navigation menu, then on 'Wightlink': http://www.royalsolent.org/ferrytickets/wightlink
- 7. Members must enter their **membership card number** during the online booking process - this should be entered in the 'Membership Number' field on the 'Your Details' page (not in the 'Promotional Code' field on the first page or in the

'Discount Code' field on the 'Your Details' page which should both be left blank). The corresponding membership card must be shown with the ferry ticket prior to boarding the ferry. Tickets can be purchased online up to 1 hour prior to sailing.

8. Tickets are now 'e-tickets' which are sent to you via email and should be printed out and presented prior to boarding, or can be shown on a smart phone screen without the need to print it. Tickets can also be collected from the Wightlink ticket office – you just need to quote the online booking reference number from the email.

<u>STEP 1 OF 5</u>

Click on the link and you will be directed to the Travel Details page as shown below:



Enter your journey details and then click on the 'Next' button,

Please note that there is no 'Promotional Code' to enter and you have to select at least 1 passenger as this equates to the driver.

<u>STEP 2 OF 5</u>

Member discounted prices are shown in the 1st price column entitled 'Economy':

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Please note that the 'Economy' and 'Standard' prices shown are not necessarily the best Wightlink has to offer so it's advisable to always check the prices on the Wightlink public website too: <u>www.wightlink.co.uk</u>

Select your preferred departure time, and return time if applicable. Click on the 'Next' button.

STEP 3 OF 5

Log-in with an existing account or enter your contact details, membership number, password and tick to agree to the T&Cs, then click 'Next'.

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N.B. there is no code to enter in the 'Discount Code' field on this page.

<u>STEP 4 OF 5</u>

Enter credit card details or select to pay by PayPal and click 'Pay'.



Your booking reference and journey details will be supplied on the final Confirmation Page and an email will be sent to the email address used in the booking process – this is your e-ticket should be printed out and presented prior to boarding, or can be shown on a smart phone screen without the need to print it. Tickets can also be collected from the Wightlink ticket office – you just need to quote the online booking reference number from the email.

PLEASE DON'T FORGET TO TAKE YOUR MEMBERSHIP CARD WITH YOU TO THE PORT!

PLEASE VISIT OR PHONE THE RSYC OFFICE (01983 760256) IF YOU HAVE ANY QUERIES OR NEED GUIDANCE WITH YOUR FIRST BOOKING.