

Wightlink Ferry Tickets

New Booking Process for RSYC Members

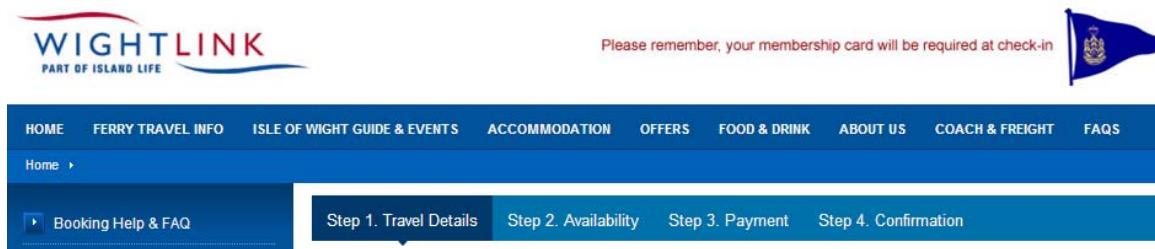
1. The new process for members booking Wightlink ferry tickets is similar to booking on Wightlink's public website, however members must access the website through the link below to receive member discounts:
<http://book.wightlink.co.uk/Affiliates/?aff=30000585312>
2. **Please note that members aren't assured of reduced ticket prices as there are an allocated number of discounted tickets available on each sailing, so please book early - once the allocation has been used up the prices for that sailing will increase.**
3. Members must enter their membership card number during the online booking process - this should be entered on the final Payment Page, not in the Promotional Code field on the first page which should be left blank. The corresponding membership card must be shown with the ferry ticket prior to boarding the ferry. Tickets can be purchased online up to 1 hour prior to sailing.
4. Tickets are now 'e-tickets' which are sent to you via email and should be printed out and presented prior to boarding, or can be shown on a smart phone screen without the need to print it. E-tickets can also be collected from the Wightlink ticket office – you just need to quote the online booking reference number from the email.
5. Discounted tickets can also be purchased in advance (up to 1 hour prior to sailing) at a Wightlink Ticket Office or over the phone via the Wightlink Call Centre on the usual number (0871 3761000), both of these methods will incur an extra £4 administration fee and again you will need to quote your membership number and show your corresponding membership card at check-in.
6. Members can also purchase discounted tickets at the port less than 1 hour before sailing for an extra £10 charge for cars but no extra charge for passengers.
7. Member discounted prices are as follows:

• Car & Driver Single	£27.50	}	Car Ferries (Yarmouth<>Lymington) (Fishbourne<>Portsmouth)
• Car & Driver Return	£55.00		
• Adult Single	£6.00		
• Adult Return	£12.00		
• Child Single	£3.00		
• Child Return	£6.00		
• Adult Single	£7.50	}	Catamaran (Ryde<>Portsmouth)
• Adult Return	£12.00		
• Child Single	£3.00		
• Child Return	£6.00		

Please note that prices on Wightlink's public website may be cheaper depending on the current offers, so it's always best to check before purchasing: www.wightlink.co.uk.

STEP 1 OF 4

Click on the link and you will be directed to the Travel Details page as shown below:



The screenshot shows the Wightlink website. At the top, there is a logo for 'WIGHTLINK PART OF ISLAND LIFE' and a notice: 'Please remember, your membership card will be required at check-in'. A blue pennant is visible on the right. The navigation menu includes: HOME, FERRY TRAVEL INFO, ISLE OF WIGHT GUIDE & EVENTS, ACCOMMODATION, OFFERS, FOOD & DRINK, ABOUT US, COACH & FREIGHT, and FAQS. Below the menu, a breadcrumb trail shows 'Home >'. A navigation bar at the bottom of the page includes: Booking Help & FAQ, Step 1. Travel Details (which is highlighted in blue), Step 2. Availability, Step 3. Payment, and Step 4. Confirmation.

Step 1: Travel Details

Welcome members of Royal Solent Yacht Club. Book your journeys through this page to get special Club Members' fares.

Please have your Membership card ready as we'll need to take your number during the booking process. You will also need to show it at check-in.

So we can give you the best price please tell us about your travel plans.

If you have any questions or need help you can click the Help button on each section.

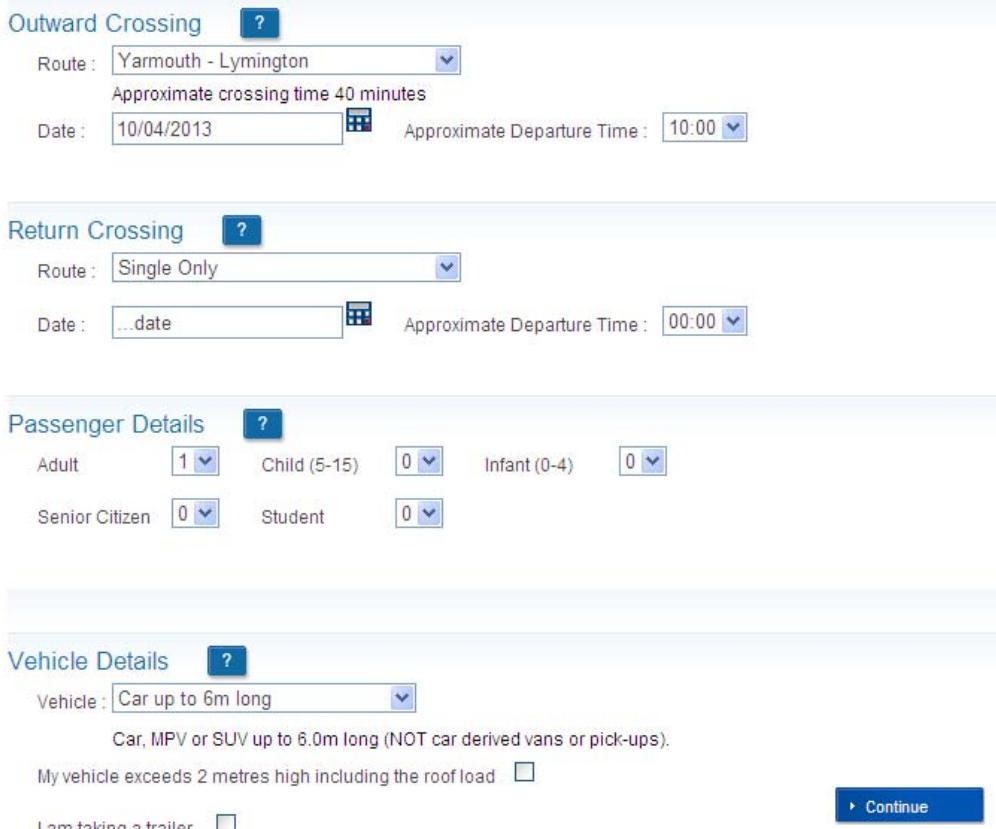
Please note, following revised MCA guidance passengers are now required to vacate their vehicles during the crossing and proceed to the upper decks. [For more details click here](#).

Promotional Code ?

If you have any promotional offers to redeem then enter your code here:

I have a promotional code :

Please enter your journey details and then click on the 'Continue' button, for example....



The form consists of several sections:

- Outward Crossing:** Route: Yarmouth - Lymington, Approximate crossing time: 40 minutes. Date: 10/04/2013, Approximate Departure Time: 10:00.
- Return Crossing:** Route: Single Only. Date: ...date, Approximate Departure Time: 00:00.
- Passenger Details:** Adult: 1, Child (5-15): 0, Infant (0-4): 0, Senior Citizen: 0, Student: 0.
- Vehicle Details:** Vehicle: Car up to 6m long. A note states: 'Car, MPV or SUV up to 6.0m long (NOT car derived vans or pick-ups)'. A checkbox for 'My vehicle exceeds 2 metres high including the roof load' is present. A checkbox for 'I am taking a trailer...' is present. A 'Continue' button is at the bottom right.

STEP 2 OF 4

Member discounted prices are shown in the 2nd price column entitled 'Standard'...

Step 2: Availability

Select a crossing that meets your requirements.

Prices are shown per leg of your journey including all passengers and vehicles you have specified and are valid at the time of quoting. Prices may differ if you do not complete your booking in this session.

You can hover over a price to see details of the ticket. Please bear in mind that check-in is 30 minutes before sailing for vehicle passengers and 15 minutes travellers on foot.

If a suitable crossing is not available, why not consider an alternative route? [Click here to try an alternative route](#)

Your Outward Crossing ?

[Earlier](#) | [Later](#)

Outward Crossing Details	Date	Dep. Time	Economy ?	Standard ?
Yarmouth - Lymington	Wed 10 Apr	08:50	£47.00 <input type="radio"/>	£27.50 <input checked="" type="radio"/>
Yarmouth - Lymington	Wed 10 Apr	09:50	£47.00 <input type="radio"/>	£27.50 <input type="radio"/>
Yarmouth - Lymington	Wed 10 Apr	10:50	£47.00 <input type="radio"/>	£27.50 <input type="radio"/>
Yarmouth - Lymington	Wed 10 Apr	11:50	£47.00 <input type="radio"/>	£27.50 <input type="radio"/>
Yarmouth - Lymington	Wed 10 Apr	12:50	£47.00 <input type="radio"/>	£27.50 <input type="radio"/>

Outward Selection: £27.50

Return Selection: -

The price for your whole journey is: £27.50

(Please note that the prices in the 'Economy' column are not necessarily the best Wightlink has to offer so it's advisable to check the prices on the Wightlink public website too: www.wightlink.co.uk)

Select you preferred departure time, and return time if applicable. Click on the 'Continue' button.

STEP 3 OF 4

Enter your vehicle registration, contact details, membership number and select whether to pay via debit/credit card or PayPal, enter payment details and click on the 'Complete Booking' button

Party Details ?

Vehicle Registration *

You must name a member of the group who is travelling in order to confirm the booking.

Title: * ?

First name: *

Last Name: *

Daytime Number: Please supply at least one telephone number

Mobile Number:

Email Address: *

Confirm Email Address: *

Membership Number:

House name or number:

Postcode: Find Address

Is this a Business Address?

House No/Name & Street:

Address Line 2:

STEP 4 OF 4

Your booking reference and journey details will be supplied on the final Confirmation Page and an email will be sent to the email address used in the booking process – this is your e-ticket should be printed out and presented prior to boarding, or can be shown on a smart phone screen without the need to print it. Tickets can also be collected from the Wightlink ticket office – you just need to quote the online booking reference number from the email.

PLEASE DON'T FORGET TO TAKE YOUR MEMBERSHIP CARD WITH YOU TO THE PORT!

PLEASE VISIT OR PHONE THE OFFICE (01983 760256) IF YOU HAVE ANY QUERIES OR NEED GUIDANCE WITH YOUR FIRST BOOKING.